



## Australian Government

We understand that some people may have special circumstances.

To ensure all people are shown respect and dignity throughout the screening process, airports can use other screening methods, where appropriate.

Under Australia's aviation security legislation, you are unable to choose how you are screened at Australian airports. Before you begin the screening process, if you need help or if you have a prosthetic, medical device or medical equipment, please tell the screening officer prior to starting screening.

Following the information provided to our screening officer, an appropriate screening method will be chosen for you.

### **What can you expect?-**



- **You will be chosen to be screened using either a body scanner or a walk-through metal detector if eligible**
- **If selected and eligible, refusal to complete the body scanner process will result in an immediate 24 hour refusal to enter the departures area. This is a legislative requirement put in place by the Australian Government**
- **If an issue is identified during the above process, you may need to go through the security screening process again until you are cleared. This may include additional, other screening methods (including but not limited to hand-held metal detector, explosive trace detection and frisk searching) to complete the screening process**
- **You may also be randomly selected for explosive trace detection screening after proceeding through the initial screening process**

### **Remember - Screening is compulsory for all travelers**

If you have any questions or are uncomfortable at any time throughout the screening process, speak with the on-duty screening supervisor. You can also give feedback about your experience by directly contacting the airport.

**For more information about the special considerations process, and your rights at a screening point, please follow the link below -**





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## **ATTENTION TRAVELLERS**

Changes to security screening from 1st February 2025

To ensure the safety and security of all travelers, the Australian Government has updated security screening procedures. Expect changes at airport screening points.

### **WHAT'S NEW**

- 100% screening by body scanner – primary method for all airports with body scanners
- WTMD screening only if 'ineligible' for body scan or no body scanner at the airport
- Aerosols do not need to be removed from bags
- Refusal to complete screening will result in a 24-hour denial of entry to departures – a Government requirement.

### **IMPORTANT REMINDERS**

- Screening is compulsory for all travelers.
- If a frisk search is required, you have the option to request a private screening facility.
- Refusal to complete screening means you cannot proceed to departures.
- Concerns? Request to speak with a supervisor or lodge a complaint with the airport or MSS Security.

Thank you for your cooperation in keeping our skies safe!

